

Return Material Advice Form

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www.motium.com

Customer Details

Contact Name: _____

Company Name: _____

Company Address: _____

Telephone: _____ Mobile: _____ Facsimile: _____

E-mail: _____

Details of Items Returned

Item #	Serial Number	Model Name / Number	Description of Fault / Accessories
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____

- Note:
1. Whilst we take the utmost care to not damage any data on a hard disk drive, it can happen. We are not responsible for any lost data, so please **ensure you have made adequate backups**.
 2. If you return any accessories, such as power adapter, stylus or cabling, write them down too.
 3. All items must be returned in original packaging or in suitable packaging with adequate physical protection. We are not responsible for any damage in transit that occurs as a result of poor packaging.
 4. Please provide a comprehensive description of the fault, otherwise we cannot fix it. Saying "it doesn't work" is not sufficient information.
 5. The customer is responsible for the cost of sending the item to Motium.